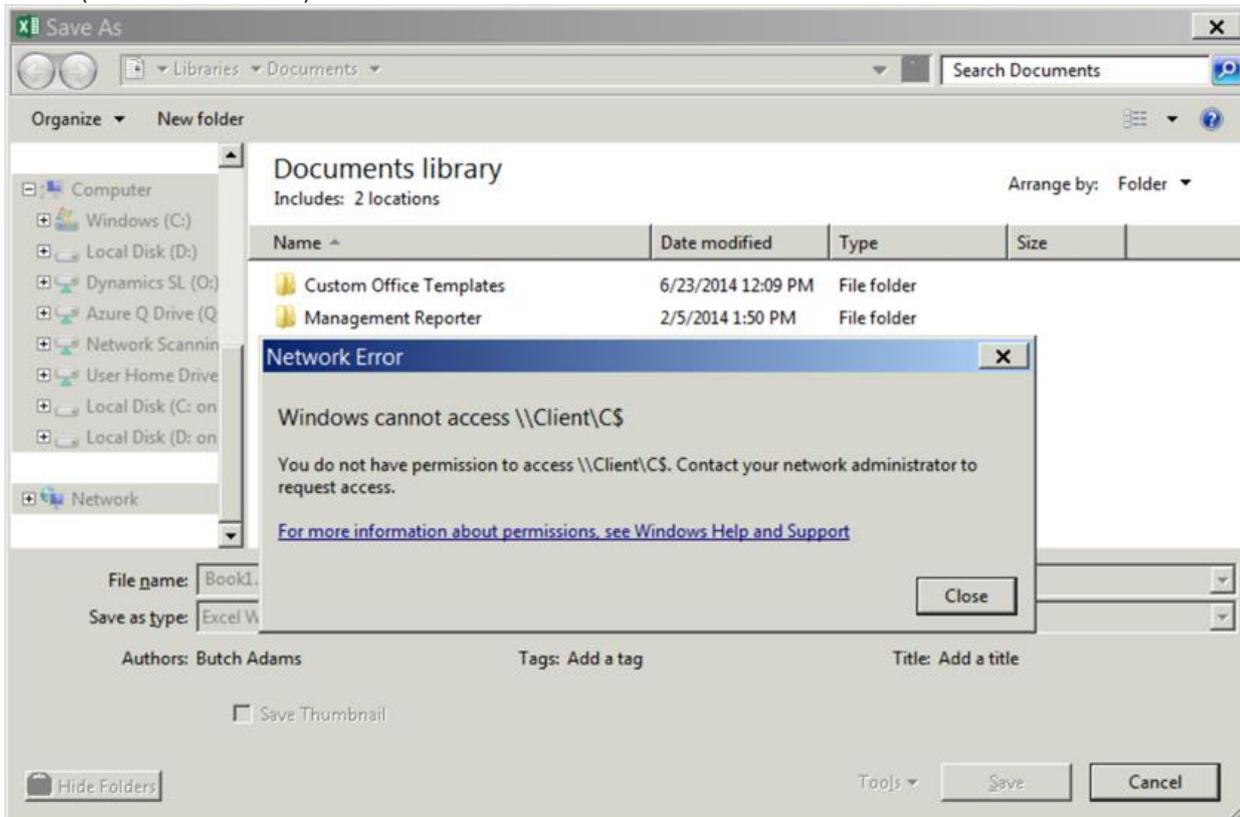


## Restore “Permit All Access” Citrix

### Problem:

User clicks on “Local Disk” from a published application in Citrix and gets this error rather than the Citrix prompt for local drive access (or Permit All Access):

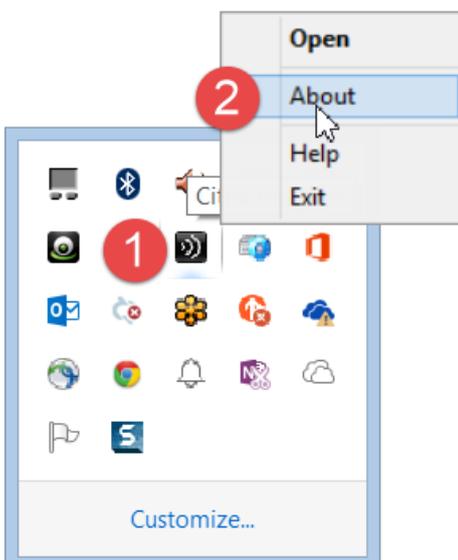


Windows cannot access \\Client\C\$. You do not have permission to access ...

### Solution:

You must connect to an application on your Citrix server and then go into the Connection Center through the Citrix client and change a permission setting.

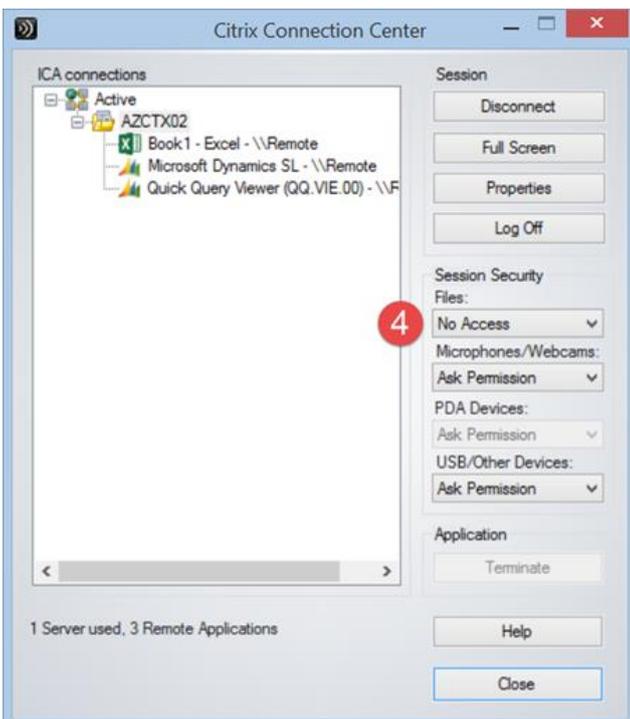
1. To get there, open the tool tray and find the black Citrix icon, right click and click “About” on the pop-up menu.



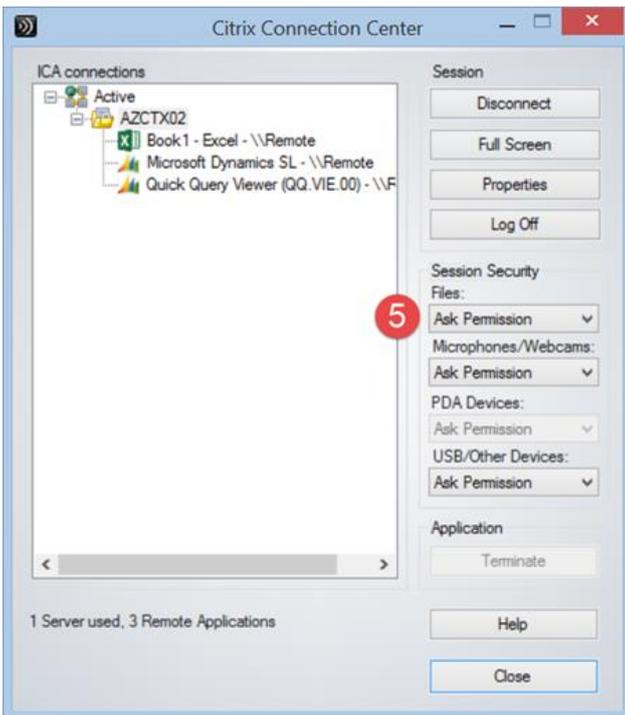
2. Click on Connection Center



3. In the Session Security section, find the "Files:" drop down box and notice it says "No Access"



4. Change it to "Ask Permission"



5. Now the next time you try to access a local disk, you will be greeted with a prompt for permission:

